

Duplicate Title/Substitute Plate Changes

Legislative Changes

As of May 15, 2008, an application for duplicate title (REG 227) or substitute/duplicate license plates (REG 156) can **no longer** be completed by the Department of Motor Vehicles (DMV) if it is submitted by a licensed vehicle registration service or dealer's agent for a registered owner who is an individual(s) (not an institution, business entity, agency, etc.) **and** the registered owner's address on the application does **not** match the registered owner's address shown on the department's record.

Procedures

For applications submitted by a licensed vehicle registration service or a dealer's agent for duplicate title and substitute/duplicate plates the following procedures apply:

<i>If the application is for...</i>	<i>and the application...</i>	<i>then...</i>
an individual(s) whose address does not match DMV records	was first submitted prior to May 15, 2008,	the application will be cleared using current procedures.
	is submitted on or after May 15, 2008,	<p>the application will be returned (RDF'd) for the individual registered owner to appear in person with both:</p> <ul style="list-style-type: none">• proof of ownership— title or registration card or renewal notice and• his/her driver license or identification card. <div>NOTE: The Registered Owner Notarized Certification (REG 5065) or a notarized statement can no longer be accepted to authorize processing an application for duplicate title or substitute/duplicate license plates if the date of first submission is on or after May 15, 2008.</div>

Procedures continued

NOTICE: After May 15, 2008, substitute license plates may **only** be issued directly to a registration service or a dealer's agent when the application also contains a dealer report of sale **and** the person who is presenting the application provides proof of his/her own identity (driver license or identification card). Otherwise the plates must be mailed to the registered owner or lessee.

Background

Previous legislation allowing licensed vehicle registration services and dealer's agents to process an application for a duplicate title or substitute/duplicate license plates for an individual(s) when the address of the registered owner did not match the department's records, and which allowed a licensed vehicle registration service or a dealer's agent to be issued substitute plates for a registered owner, was repealed on January 1, 2008.

Reference

Vehicle Code §4466

Distribution

Notification that this memo is available online at *dmv.ca.gov* under Publications was made via e-mail alert in May 2008.

Contact

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.



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